



Sharpen your Employees' Cultural Competency Skills

2-Hour Workshops

Cultural Competency Training

At the end of this training participants will be able to:

- Understand how culture impacts both their own cultural identity as well as their co-workers'
- Explain the 10 ways that culture impacts most daily interactions and how this in turn affects a person's business contacts
- Articulate how culture impacts specific business interactions and understand how to use this knowledge to better navigate these interactions successfully
- Explain practical tips for helping to work more effectively in a multicultural environment

Intended Audience: Any employee working on a global team, serving customers from other cultures or working with team members from other cultures

Cross Cultural Communication

At the end of this training participants will be able to:

- Know the differences in communication styles between a high and a low context culture and how this affects preferred work styles in different cultures
- Articulate 6 key variables that impact cross cultural communication in the business environment
- Understand common cross cultural communication mistakes and how to avoid them
- Explain practical tips for how to communicate more effectively across cultural differences

Intended Audience: Employees who are communicating across cultures either globally or locally

Workshop Details: Workshops are designed to be interactive in nature and thus are limited to a maximum of 25 participants. Cost is \$850

Customized Workshops: Designed to your specific training needs are also available